








## smart\_CRM 3.00













Manage your business successfully!  
Know who has called whom and written which email  
before you got blamed by your customer!  
Including MS-Office Integration

-  You can no more find old documents ?
-  Your local address-pool is out of date ?
-  You want to integrate your Back-End data in your daily work ?
-  You want to set up a process oriented sales organisation ?
-  The contacts with partners and clients have been documented unsufficiently in the past ?

# Functionalities

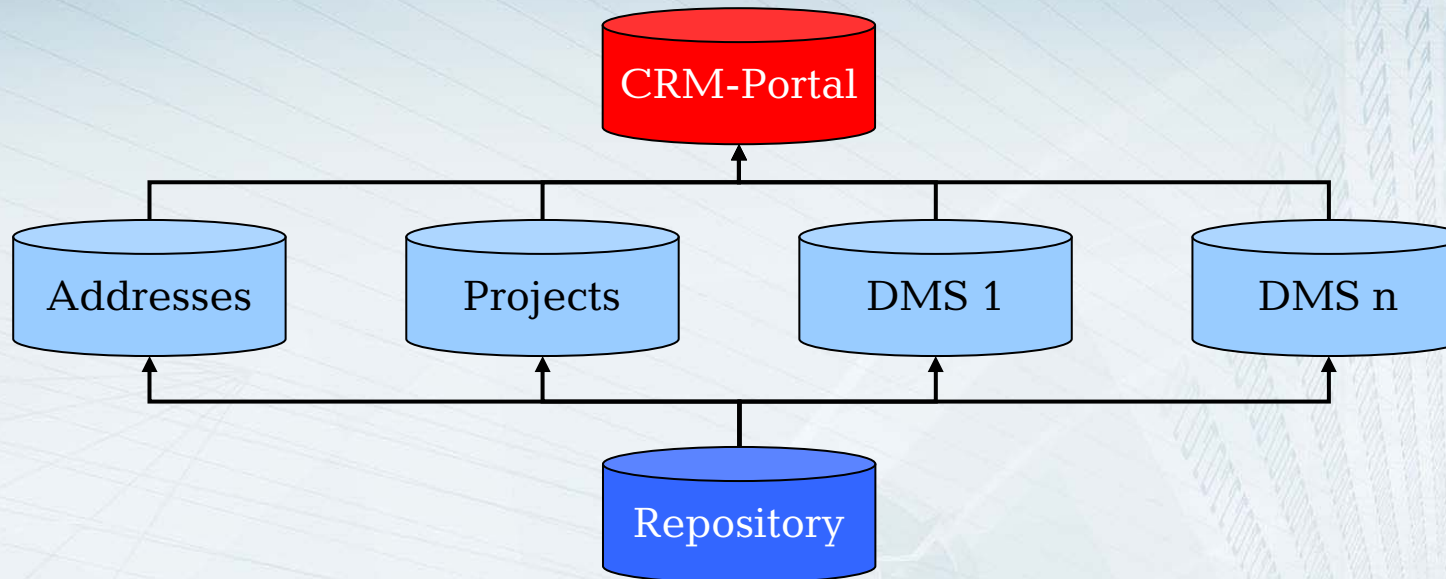
GMI KG · Die Gesellschaft für Migration und Integration



-  Modify and collect address information in a central system
-  Create contacts (Phone-notes, emails, mailings, documents, letters...)
-  Organise your documents by receiver / sender, project and keywords
-  Import and categorise your emails or other address-directories automatically
-  Multi-language capable & contains a Web-UI
-  Integrated MS-Office interface for deploying central templates
-  Versioning of documents
-  Scalable due to flexible architecture
-  Accessing external data via adapters (DB2, MySQL, ...)
-  Easy to handle
-  Modular architecture (addresses, DMS, Projects and Repository)
-  Highly adaptable to any of your individual needs

# Architecture

GMI KG · Die Gesellschaft für Migration und Integration



- Integrated MS-Office-Interface (Swing Integrator)
- Access to system via Notes and Web
- Dynamic interfaces for easy access and integration of other (Notes-) Databases
- Create local replicas containing your projects